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## Arrival Instructions

This document provides instructions for your arrival and some suggestions for your packing.

### Keys

A set of keys will be provided for you. There will be three keys, one for the gate, one for the front door and one for the front door security screen. If you need a second set of keys please let us know and these can be left in the house for you.

The keys for the property will be provided in one of 3 ways depending on your travel arrangements.

If you are driving to the property

- The key for the gate will be sent to you. There is a lock box in the garden which contains the house keys. Leave all the keys in the box at the end of your holiday.
- If you have booked late or we are unable to send the keys we will meet you at the property. Please call us when you reach the house and we can be with you in 10 mins.

If you are getting an airport transfer

- Our driver will meet you at the airport and provide you with a set of keys, please return them to him at the end of your stay. His telephone number is +34 628721721. You can recognise him by the photo on our website <http://www.aqua-adicta.co.uk/villarental/#Transport>. He will be wearing one of our Aqua Adicta Watersports Polo Shirts which is blue with this logo on it:



### Arrival & Departure Times

To give us time to clean the property please do not arrive at the house before 4pm and on departure day, vacate the property by 11am. If you have booked an early arrival or late departure the above times do not apply.

### Water & Electricity

When you arrive the electricity, water and the water heater should already be turned on. The fuse box is located in the slim cabinet next to the front door (all switches should be in the "up" position) and the main water tap is outside the front gate and to your right behind a small silver door.

### Security

Whenever you leave the house please ensure all electrical appliances are turned off and the doors and gate are locked securely. The front door has a high security lock and requires 2 complete turns of the key to lock and unlock.

### Property Information Folder

A folder at the house has information on how to work the appliances, where to put your rubbish etc. If you find any problems with the property, please check this folder for help. If you still have a problem then call us on (0034) 659 434 811 and we will do anything we can to assist.

## **Air Conditioning & Heating**

Due to the constant rise in electricity prices we no longer provide unlimited electricity use. We find that 150 units is sufficient for most families of 4 for one week. We very rarely have to surcharge for electricity and when we do it is at cost, we make no profit from the rate we charge.

We will read the meter before you arrive and when leave. If you use more than 150 units of electricity per week we will charge additional units at 20 cents per KWh.

## **Tourist Information**

There is a folder at the house containing information on activities, beaches, restaurants etc. Please use this and return the information after you have used it. Also please add any new information you discover.

## **WiFi**

Free WiFi is available at the house. The code is provided on the laminated welcome sheet.

## **Items which will be at the house**

- Kitchen: Washing up liquid, dish cloth and tea towels
- Bathrooms: toilet roll, towels and bath mat.
- Bedrooms: clean sheets on the beds. Extra pillows and blankets are available in the master bedroom.
- Living Room: TV & DVD / CD (satellite freeview) & normal Spanish TV
- Selection of DVDs, games & books
- Other: steam iron, ironing board and hair drier.
- Free Wifi
- Garden: sun loungers, chairs and table, sunshade, beach items

## **Items to take with you**

- Shoes to wear inside the house  
Flip flops are best in summer as slippers are rather too warm. Sand tends to get everywhere so if you leave your outdoor shoes by the front door it will help to keep this under control.
- CD's and DVD's  
There is a DVD player which also plays CD's
- Beach Towels, Suntan Cream, Sunglasses
- Insect Repellent (mainly in Spring and Autumn)
- Washing Powder or Tablets  
If you need to use the washing machine please note that in the winter due to the humidity it can take a long time to get things dry so only wash things you really need to.
- Loose clothing for hot summer months (it really does get very hot !!)
- Warm clothes and jacket for winter months, it can get cold here especially at night.
- Beach shoes to wear when swimming in the sea to protect feet from rocks etc.
- Continental adapter if you have any electrical items to plug in, eg. Mobile phone charger