
Booking Conditions –Estrella Vista 2019

In order to confirm your booking a deposit of 25% of the rental fee is payable.

Full payment of the rental is required 60 days before your holiday.

A damages and security deposit of 120 euros is added to you rental fee which will be returned soon after your departure (normally within a week). For stays of one month or more an increased security deposit will be payable.

If your holiday dates are within 60 days the full payment (rental + security deposit) is payable immediately.

Cancellation refunds

If you need to cancel your holiday any money paid will be returned using the following criteria. If you need to change the dates of your holiday we will do what we can to accommodate your requirements but this may not be possible due to other bookings.

Weeks before departure	Amount Refunded
Up to 60 days	Deposit withheld
Less than 60 days	No refund

Please ensure that you take out travel insurance to cover your costs in the event of a cancellation and also any medical or theft problems abroad.

Extra Services

Welcome pack €25
Early Arrival (normal arrival time 16:00) €25
Late departure (normal departure time 11:00) by 4pm €25, by 10pm €50
(NOTE: late departure or early arrivals are not always possible due to other bookings)

Airport Transfer

Airport transfer from Murcia (MJV) €25 one way (max 4 people)
Airport transfer from Alicante (ALC) €95 one way (max 4 people)
Child Seat free (please advise if needed)

For airport transfers please pay the driver directly in cash when you arrive at the house

Payment Options

Electronic Bank transfer in UK pounds or Euros – please email singleton.lesley@gmail.com to request our bank details. We have banks in both England and Spain therefore if you are within Europe no bank charges should apply.

Visa – please call us with your card details on +34 659 434 811.